Michael Sellitto, MBA, President, Diamante Business Solutions  
Hybrid: Online + 2 days seated

Three phases:
Phase 1  May 21 – June 29 online preparation: study materials, online interaction  
Phase 2  Th/F - June 14-15 8:30am – 5:30 pm face to face classroom, UB North Campus)  
Phase 3  July 2 – August 10 Participants complete course project and paper

The BPR course focuses on helping the participant understand BPR as both a management discipline and a set of enabling technologies that can be applied to any multi-activity function to reveal opportunities of improvement based on established metrics. The course teaches the participant the key concepts, terms, methodologies, techniques, and evolving technologies in BPR. It describes what a process is, what process modeling, analysis and design are, and what process management is. It provides an overview of the tools and technologies used to support the BPR discipline including process modeling tools and contemporary technology platforms known as a Business Process Re-Engineering Suites. Participants will learn about the practices and the technologies that are making “process thinking” a new approach to solving business problems and continuously improving organizational performance.

Seated session may be taken independently as a workshop!

Application and Registration accepted any time!
Register through the University at Buffalo online:
http://www.gradmit.buffalo.edu/etw/ets/et.asp?nxappid=GRA&nxmid=getpublicapplicationsite

1. Follow the above link and select “Library Science, Non-degree Student” (see figure below)

![Interactive Graduate Application Site](image)

2. Complete the application

3. To register for the course you must be admitted and obtain registration information.

4. Once you are able to access courses, use the following information:
   - Course: LIS 501
   - Registration Number: 12367

Questions?
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